

Revocation right

REVOCATION POLICY

Home & Light Interior e.K.

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken possession of the goods.

To exercise the right to cancel, you must inform us, Home & Light Interior e.K., Pappelallee 78/79, 10437 Berlin, phone: +49 (0) 30 - 920 383 50 70, e-mail: info@home-light.eu, of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest.

You must return the goods to us immediately and in any event no later than fourteen days from the date on which you notify us of your withdrawal from this contract. To ensure that your return is processed as quickly and smoothly as possible, it would be helpful if you could contact us briefly before sending the goods. As we have an office address and a separate address where our goods are presented, we can ensure that your return gets to the right place. Thank you for your understanding and support!

You bear the direct costs of returning the goods. The costs are estimated at a maximum of approximately +/- 30% of the net value of the goods in euros.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking their condition, properties and functionality.

Exclusion or premature expiry of the right of withdrawal

(1) Pursuant to Section 312g (2) No. 1 BGB, there is no right of withdrawal for contracts for the delivery of goods

- which are not prefabricated and
 - for the manufacture of which an individual selection or determination by the consumer is decisive or
 - which are clearly tailored to the personal needs of the consumer (custom-made products) or
 - for entrepreneurs within the meaning of § 14 BGB.
 - to third countries
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(2) We reserve the right to offer individual products or products of the following brands exclusively under exclusion of the right of withdrawal, as product configuration, material selection, surfaces or design are defined separately for the customer with each order.

- Atmosphaera Italy
- Capital Collection
- Caravita
- Ciclotte
- Christopher Guy
- GlammFire
- Officina Alessi
- Symo
- Teckell
- Tuuci
- Uhlmann
- Zeitraum

(3) In these cases, the customer will be clearly informed of the exclusion of the right of withdrawal before placing the order. The order can only be completed if the customer expressly agrees to this exclusion.

(4) By placing the order, the customer confirms that he has taken note of the information on the exclusion of the right of withdrawal and that he waives his statutory right of withdrawal for these products.

(4) For cross-border contracts with consumers in other EU countries or a third country, German law shall apply to the exclusion of the UN Convention on Contracts for the International Sale of Goods. Mandatory consumer protection regulations of the respective country of residence remain unaffected by this.

(5) The customer's statutory warranty rights remain unaffected by the exclusion of the right of withdrawal.
